2020

Expect the Unexpected

SERVPRO® – Here to Help®
● SERVPRO is a Franchisee Company
● Large Loss franchise group for the state of Iowa and Missouri
● 8 locations in Iowa and Missouri
● Advice – Know an emergency mitigation contact and know what their capabilities are so they are prepared to react to your needs quickly
SERVPRO’s Day-to-Day

- Water Mitigation
- Fire Cleanup
- Mold Remediation
- Post Construction Cleaning
1. Covid-19
2. Protests
3. Derecho
March brought in a big change

1. COVID-19
Covid – 19 Response

● Work as a large, unified team around the U.S.
● Help businesses develop a plan
● 3 levels of service:
  – Preventative
  – Suspect
  – Confirmed Case
WHAT DECISION MAKERS NEED TO KNOW:

READY FOR WHATEVER HAPPENS.

- If you have to close quickly, then what is your process and how can you reopen, limiting business interruption?
- What is the square footage of your facility? What environment types are in your facility (office, production, warehouse etc) and how many sqft is each?
- Which of your staff frequent all parts of the facility? This determines which areas need thorough versus basic proactive cleaning.
- Do you know a company that does cleaning to disinfect services and how do you contact them quickly? What is the service company’s pricing and payment terms? Do you have the means to make an initial payment after hours to begin emergency cleaning to disinfect services?
- Can you contact your employees quickly to notify them of new procedures during/after an event?

ARE YOU READY? TEAM MEYER
844-965-0001

SERVPRO
HERE TO HELP®
2. PROTEST DAMAGE
Protest Cleanup

- Assist & Recover:
  - Businesses
  - Government buildings
  - Education facilities

- Board-ups secure the structure
- Removal of unwanted paint
Unexpected devastation for Iowa

3. DERECHO
Storm & Large Loss Response

- Teams from around the country
- Dispatching system organizes the calls
- Utilizing subcontractors to speed mitigation
STORM REPORTS
PAST 24 HOURS

DERECHO
770-Mile-Long Track Over 14 Hours
The Now

- Still doing moisture checks
- Repairing temporary roof coverings
- Checking structures & insulation damage
- Mold Remediation
The Water You Don’t See

Areas That Can Be Affected by a Small Water Leak

- Sheathing
- Wall Stud
- Insulation
- Interior Area
- Drywall
- Baseboard
- Carpet
- Carpet Padding
- Bottom Wall Plate
- Subfloor
- Floor Joist
- Sill Plate
- Basement
- Foundation
Michele Presley
Business Development Manager
mpresley@servpro.me
319-521-7302 direct
844-965-0001 office

SERVPRO® of Iowa City/Coralville
319-338-8550

SERVPRO® of Ottumwa/Oskaloosa
641-682-0782

SERVPRO® of Des Moines SW
515-244-5511

SERVPRO® of Des Moines East
515-957-0888

SERVPRO® of Grinnell & Pella
641-931-5001

IOWA: 615 Hwy 1 West • Iowa City, IA 52246 • Fax: 319-338-0956

SERVPRO® of Marshall
660-886-5194

SERVPRO® of Columbia
573-449-1999

SERVPRO® of Sedalia
660-826-1144

MISSOURI: 1320 North 65 Hwy • Marshall, MO 65340 • Fax: 660-886-9195

Like it never even happened.®
©2020 Servpro Intellectual Property, LLC